



# Honeywell Thermostats

## Crestron Home™ Driver

**Base Model:** T9

**Device Type:** Platform Extensions

**Version:** 1.4.7

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### Notes & Recommendations

This driver will control a Honeywell T-series thermostat (examples include but are not limited to T5, T6 Pro, T9, and T10). The thermostat will have to be paired with the Honeywell Home app first. Please refer to the instruction manual for the thermostat that you have for thermostat setup instructions. This driver talks to the thermostat with the cloud, so an active internet connection will be necessary. In addition, a (free) Honeywell developer account will need to be registered to set up this driver properly. A developer account is needed because of access limitations imposed by Honeywell. The owner will also have to make available the thermostats for Crestron control through a web browser (explained later). The driver will poll for feedback from Honeywell's server approximately every 5 minutes. This is a restriction set by Honeywell.

This driver is a cloud-based API. It takes some seconds to take the commands from any device or app.

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### System Requirements and Dependencies

Versions of software used:

- Crestron Home 3.013
- An active internet connection to the processor
- Honeywell developer account (<https://developer.honeywellhome.com/>)
- Homeowner's Honeywell Home credentials for authorizing thermostats

This driver comes with a 2-hour trial license. You can purchase a full license at (add product link from the store)

For additional information on this driver, please visit the FAQs section on our website (Add product FAQ section link)

## Installation/Upgrade Instructions

The first step is to make sure the thermostat is paired with the Honeywell Home app on a phone/tablet. Once the thermostat(s) are paired, create a Honeywell developer account(<https://developer.honeywellhome.com/>). Once the developer account has been created, log in and go to My Apps > Create New App. The App Name can be anything you want and the Callback URL. For this driver use **None** (case-sensitive) and press Save Changes.

The screenshot shows the 'Create New App' form in the Honeywell Home developer portal. The form includes the following fields and buttons:

- App Name \***: Input field containing 'Crestron'.
- Internal name: crestron Edit**: Input field.
- Callback URL \***: Input field containing 'None'.
- Save Changes**: A blue button with a checkmark icon.
- MY APPS**: A blue button to the right of the form.

Below the form is a navigation menu with the following sections:

- RESOURCES**: My Apps, See How It Works, Branding Guidelines.
- APIs**: Authorization, Thermostat, Camera, Smart Home Security, Water Leak Detector.
- CONNECT**: Social media icons for Facebook and Twitter.

At the bottom, there is a copyright notice: Copyright © 2022 Resideo Technologies, Inc. The Honeywell Home trademark is used under license from Honeywell International Inc. Privacy Policy | Terms & Use

A new entry should show up. If you click inside it, you will get your Consumer Key and Consumer Secret. Copy both down, as you will need to provide this information to the driver.



The screenshot shows the 'My Apps' page in the Resideo developer portal. The page includes the following elements:

- Navigation**: GUIDES, APIS, EVENTS, FAQs, MY ACCOUNT, MY APPS (active), LOG OUT.
- Filters**: All | New | Approved | Pending.
- CREATE NEW APP**: A blue button on the right.
- App List**: A table of apps with columns for App Name and Status.

App Name	Status
Crestron	Approved
Crestron Honeywell	Approved

The 'Crestron Honeywell' app entry is expanded to show the following details:

- Keys**: A blue button.
- Analytics**: A blue button with a red 'X' icon.
- Jobsite 1's Keys**: A section containing the following information:
  - Consumer Key**: [Redacted]
  - Consumer Secret**: [Redacted]
  - Key Issued**: Fri, 02/04/2022 - 15:19
  - Key Expires**: Never

## Generate Authorization Code

Honeywell is currently migrating its services, meaning there are two different apps available to control your thermostats depending on your setup.

**You must select the correct authorization process based on your system:**

- **First Alert (Newer Systems):** Choose this option if you are using the new First Alert system.
- **Honeywell Resideo (Older Systems):** Choose this option *only* if you are using an older, previously paired Honeywell Home Resideo system.

Open a web browser and enter the appropriate URL below, replacing the bracketed placeholders ({ }) with your specific values:

- **First Alert URL:**  
[https://api.honeywell.com/oauth2/authorize?response\\_type=code&client\\_id={apikey}&redirect\\_uri={redirectUri}&subSystemId=5](https://api.honeywell.com/oauth2/authorize?response_type=code&client_id={apikey}&redirect_uri={redirectUri}&subSystemId=5)
- **Honeywell Resideo URL:**  
[https://api.honeywell.com/oauth2/authorize?response\\_type=code&client\\_id={apikey}&redirect\\_uri={redirectUri}](https://api.honeywell.com/oauth2/authorize?response_type=code&client_id={apikey}&redirect_uri={redirectUri})

**Instructions for replacing values:**

- Replace **{apikey}** with the **Consumer Key** you copied down earlier.
- Replace **{redirectUri}** with **None** (note that this is case-sensitive).

**Examples of what your final URL should look like:**

- **First Alert:**  
[https://api.honeywell.com/oauth2/authorize?response\\_type=code&client\\_id=yourapikeyhere&redirect\\_uri=None&subSystemId=5](https://api.honeywell.com/oauth2/authorize?response_type=code&client_id=yourapikeyhere&redirect_uri=None&subSystemId=5)
- **Honeywell Resideo:**  
[https://api.honeywell.com/oauth2/authorize?response\\_type=code&client\\_id=yourapikeyhere&redirect\\_uri=None](https://api.honeywell.com/oauth2/authorize?response_type=code&client_id=yourapikeyhere&redirect_uri=None)

[https://api.honeywell.com/oauth2/authorize?response\\_type=code&client\\_id={apikey}&redirect\\_uri={redirectUri}](https://api.honeywell.com/oauth2/authorize?response_type=code&client_id={apikey}&redirect_uri={redirectUri})

**Crestron's Keys**

Below are keys you can use to access the API products associated with this application (*Crestron*). The actual keys need to be approved *and* approved for an *API product* to be capable of accessing any of the URIs defined in the *API product*.

Consumer Key	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Consumer Secret	XXXXXXXXXXXXXXXXXXXX
Key Issued	Tue, 06/07/2022 - 12:52
Key Expires	Never

**Edit Crestron**

App Name \*  
Crestron

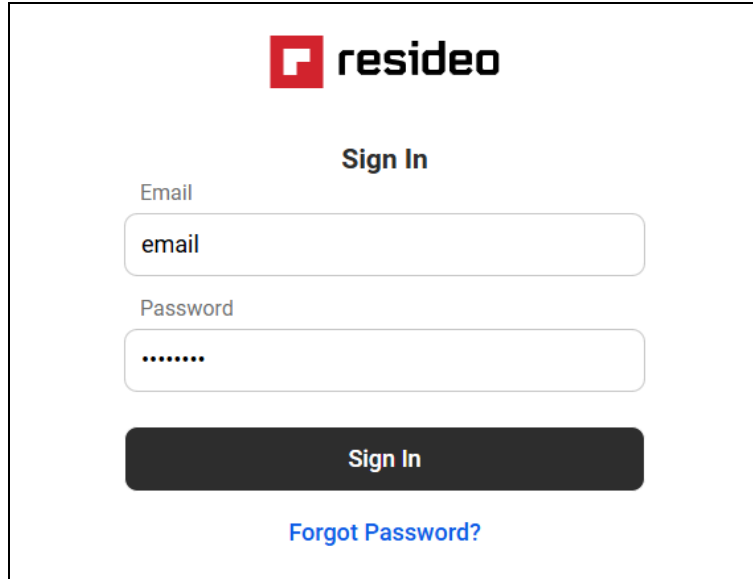
Callback URL \*  
None

Save Changes

Close

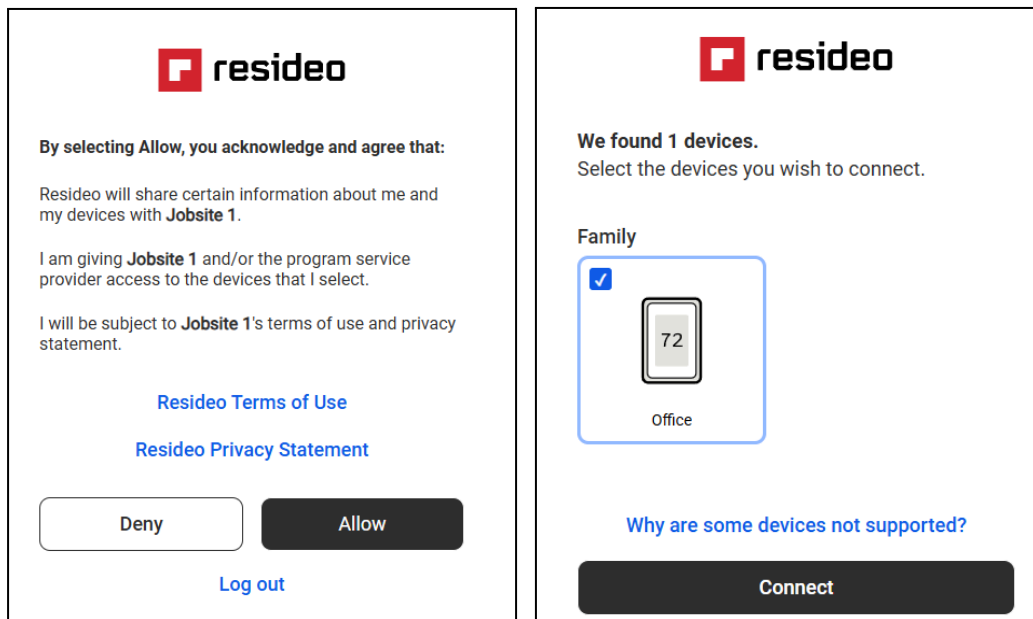
## Note:

**Do not use the back button on your browser. It could invalidate the authorization code and affect the generation of authorization codes in this browser session! Always use the original URL when you get a new authorization code.**



The image shows the Resideo Sign In page. At the top is the Resideo logo. Below it is the heading "Sign In". There are two input fields: "Email" with the placeholder text "email" and "Password" with placeholder dots. Below the password field is a dark "Sign In" button. At the bottom, there is a blue link for "Forgot Password?".

Have the user/homeowner log in and press the button to allow access. Select all the thermostats that you/they want Crestron to have access to.

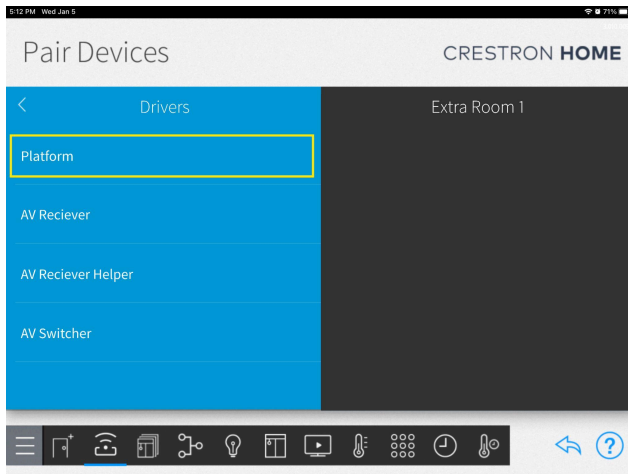


The image shows two side-by-side screenshots of the Resideo authorization process. The left screenshot is the "Terms of Use" screen. It features the Resideo logo, a heading "By selecting Allow, you acknowledge and agree that:", and three paragraphs of text explaining the data sharing and access permissions. At the bottom, there are links for "Resideo Terms of Use" and "Resideo Privacy Statement", and two buttons: "Deny" and "Allow". A "Log out" link is also present. The right screenshot is the "Device Selection" screen. It features the Resideo logo, a heading "We found 1 devices.", and a sub-heading "Family". Below this, there is a single device card for "Office" with a thermostat icon showing the number "72" and a checked checkbox. At the bottom, there is a link "Why are some devices not supported?" and a dark "Connect" button.

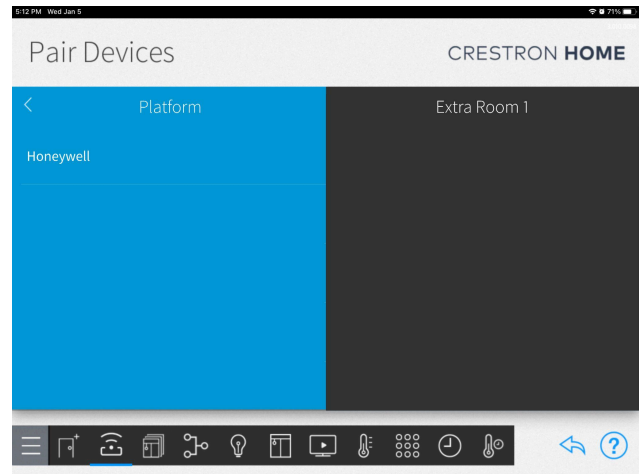
Press connect, and you will be redirected to a "not found - error" page. Look at the URL and copy down the authorization code (after the *code=* but before the *&*). You will need to enter this authorization code into the driver.

## Install the Driver

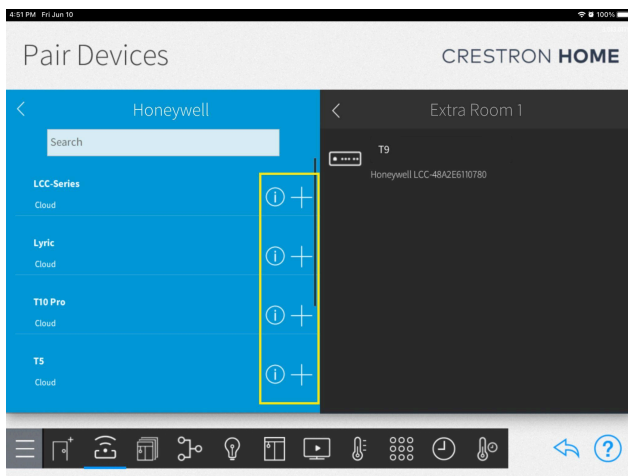
Install the CH driver (Drivers > Platform > Honeywell)



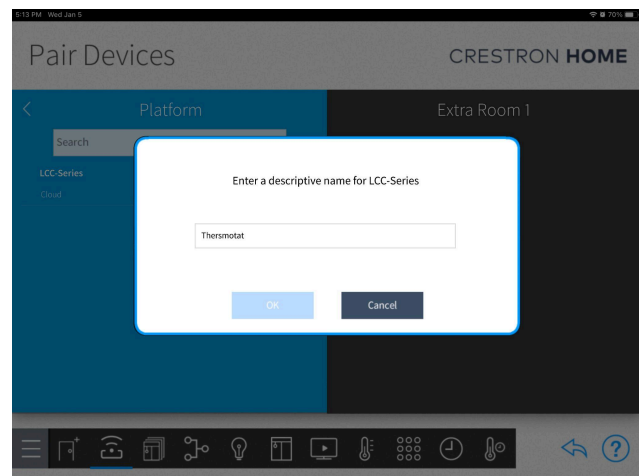
1-Select Platform



2-Select "Honeywell"



3-Add driver to Room



4-Add a name for the Thermostat

In the next step, put in the information for the authorization code, API Key, and API Secret that you copied down previously. Put in the name of the location (found in the Honeywell Home app, case matters).

<https://api.honeywell.com/oauth2/app/none?code=XXXXXXXXXX&scope=>

### Installation Settings

① **Authorization code?**  
Please, enter the authorization code. It is available from the Honeywell page: <https://developer.honeywellhome.com/authorization-oauth2/apis/get/authorize>

① **User API key?**  
Please, enter the User API key. It is available from the developer account web page: <https://developer.honeywellhome.com/>

① **User API Secret key?**  
Please, enter the user API Secret key. It is available from the developer account web page: <https://developer.honeywellhome.com/>

① **Site Name?**  
Please, enter the Site Name.

① **Instance number?**  
Please, enter the instance number for this driver. The number should be different between driver instances. It helps to save the user thermostat information gotten from Honeywell.

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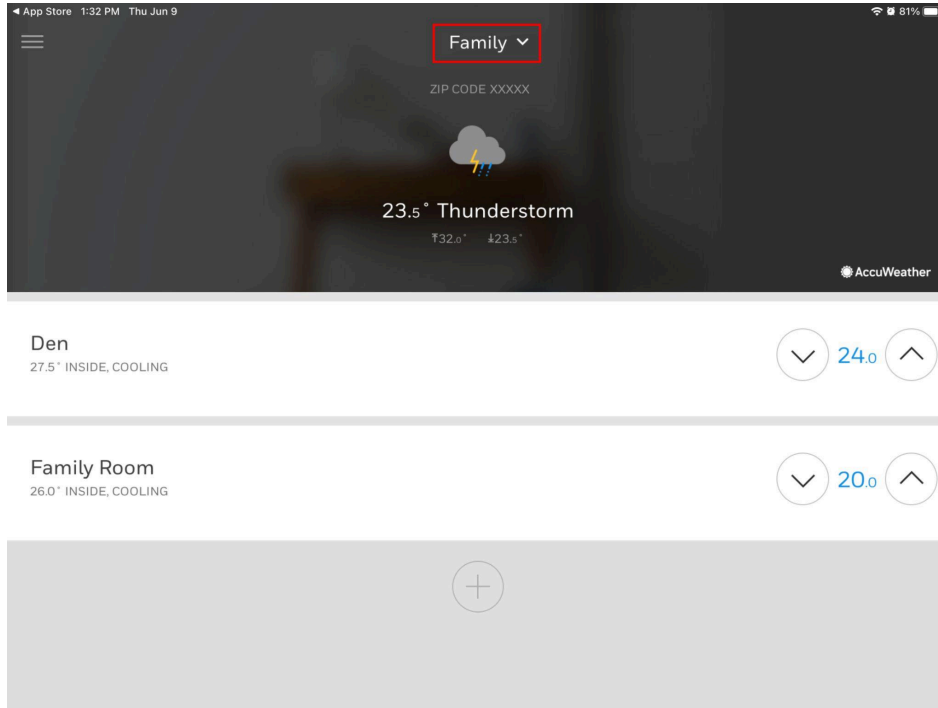
**Crestron's Keys**

Below are keys you can use to access the API products associated with this application (*Crestron*). The actual keys need to be approved *and* approved for an *API product* to be capable of accessing any of the URIs defined in the API product.

Consumer Key	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Consumer Secret	XXXXXXXXXXXXXXXX
Key Issued	Tue, 06/07/2022 - 12:52
Key Expires	Never

The **site name** can be found in the Honeywell Home app or during the authorization code generation process. It should be entered in the "Site Name?" field.

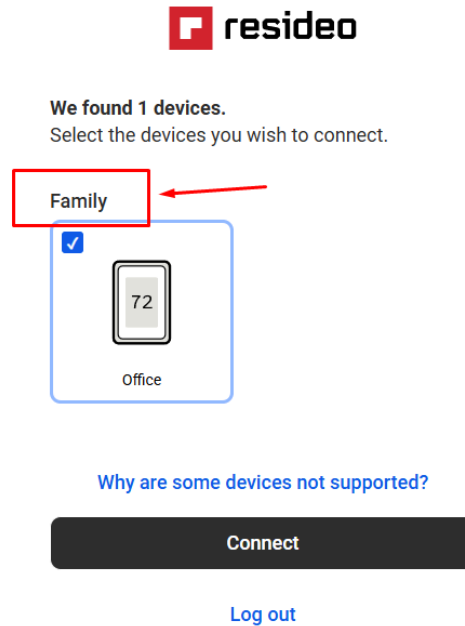
## Honeywell Home App:



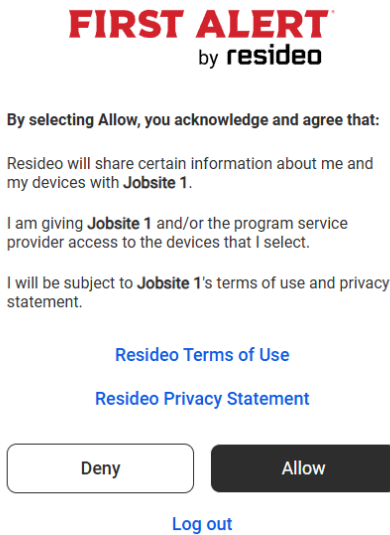
## First Alert App:



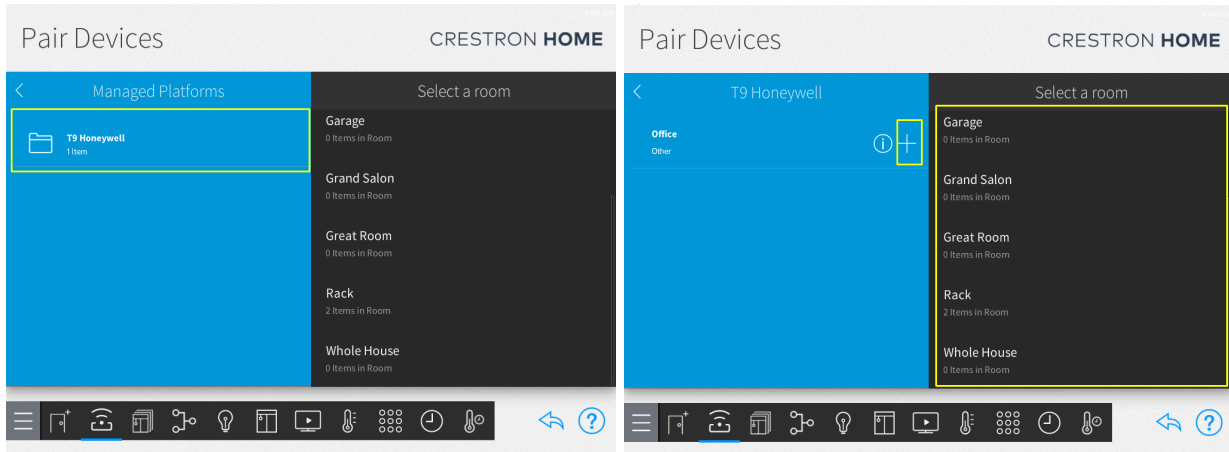
Resideo webpage:



First Alert webpage:



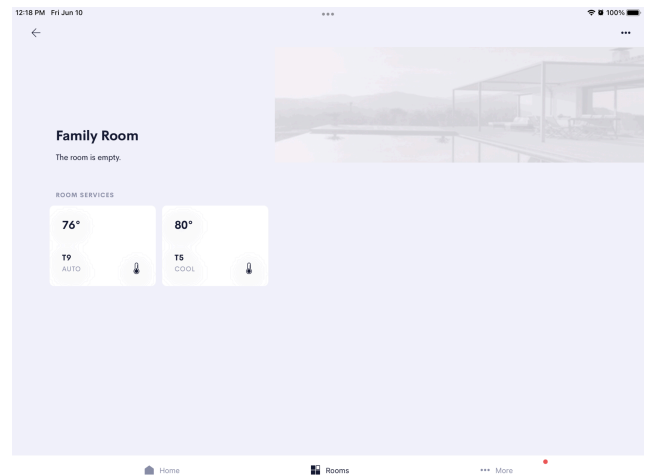
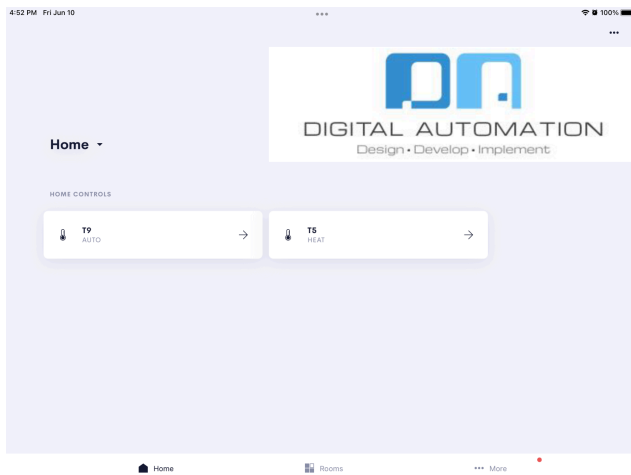
After finishing filling in the fields, select OK, the system will query and create a folder in **Drivers > Managed Platforms** path with all the thermostats that have been made available for control. Add each one to the appropriate room.

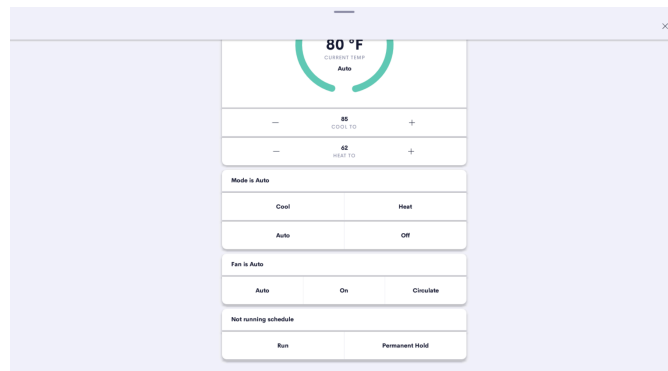
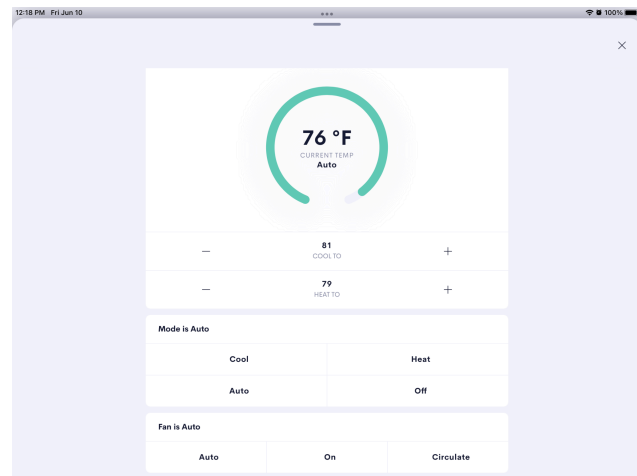
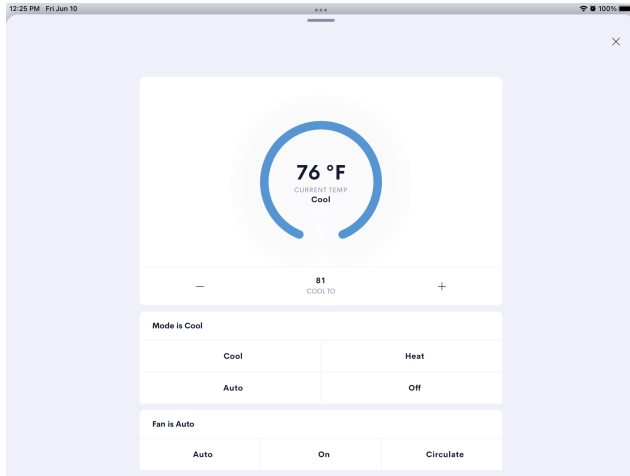


**Note:**

When the processor is rebooted and doesn't have an Internet connection, the thermostats will show up when the polling is received. It may take up to 1 hour.

**End-User Experience**





## Schedule:

The driver displays the current schedule mode.

If any of the schedules are updated, then the scheduler must be engaged at least one time. If the scheduler is engaged from the thermostat or the Honeywell Home App, it may take up to 6 minutes until the driver gets its update.

If no schedules are created on the device, the schedule buttons will not be available. If there is an available schedule, the schedule buttons will be visible.

### Additional Information:

If there is a schedule running on the thermostat, any setpoint adjustments will cause the driver to use the "Hold Until" mode. The time used for the "Hold Until" is the next scheduled event.

## Schedule buttons:

- **Run Schedule:** Run the current schedule.
  - **Permanent Hold:** Hold the setpoint values and ignore the scheduler
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## Known Issues

- Feedback polling is limited to every 5 minutes, as per Honeywell's API requirements
  - Thermostats paired with Honeywell's Total Connect Comfort (TCC) are not supported
  - If you select the option to have the tile show on the CH home page, you will not get the temperature. This is a limitation of CH.
  - After a reboot, the created thermostats take at least 20 seconds to be ready. It is necessary when the processor has several drivers added.
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## Supported Features

System Mode Changes (Off, Cool, Heat, Auto). Auto is available if the device supports it.

Fan Mode Changes (Auto, On, Circulate)

Setpoint Changes (Cool and Heat)

Schedule Mode (Run, Permanent Hold)

Show the thermostat on the home screen.

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## Test Environment

The following hardware was used for testing:

Crestron hardware:

CP4R - firmware v4.0010.0030

Crestron Home (processor) 2.8002.00115

TSW - firmware 1.006.0046

Android - 4.10.5+pr

iOS - 1.21.15

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## Supported Models

T5

T6 Pro

T9

T10 Pro

Lyric Round

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## Contact Information

If you have any questions, please contact us at [drivers@digitalautomation.us](mailto:drivers@digitalautomation.us)

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## Version History

**1.0.0**

06/10/2022

### Changes since the Last Version

- Initial release

## **1.1.0**

06/10/2022

### **Changes since the Last Version**

#### **New Features**

- Updates to the schedule mode are sent with the system and set points command.

## **1.2.0**

06/7/2022

### **Changes since the Last Version**

#### **New Features**

- Buttons were added to enable and disable the scheduler.
- The UI prints the schedule mode on the schedule line.
- Sets the thermostat setpoint status for command sending based on schedule mode.
- Show the thermostat on the home page.

## **1.3.0**

07/26/2022

### **Changes since the Last Version**

#### **Bug fix**

- Resolves an issue where the paired device folder doesn't always show up on the CH Setup App.

## **1.4.0**

08/5/2022

### **Changes since the Last Version**

#### **Bug fix**

- Resolves an issue with commands sending based on schedule modes.
- Hides the scheduler buttons if there are no schedules defined on the thermostat or if they're disabled.

## **1.4.1**

1/26/2023

### **Changes since the Last Version**

#### **Bug fix**

- Resolves an issue in the latest firmware with paired drivers not being created after a reboot.

## **1.4.2**

3/27/2023

### **Changes since the Last Version**

- Resolves an issue to send the system command when the Honeywell service doesn't send the "hold until" time.

## **1.4.3**

8/01/2023

### **Changes since the Last Version**

#### **Bug fix**

- Resolves an issue when the processor is rebooted and there is no Internet connection.

## **1.4.4**

9/06/2023

### **Changes since the Last Version**

- Resolves an issue for missing thermostat drivers added when there are several drivers loaded during the processor's startup phase. This can lead to certain platform drivers experiencing difficulties in initializing properly. To avoid this after a reboot, it might take up to 20 seconds before you see the thermostats on Crestron Home.

## **1.4.5**

10/27/2023

### **Changes since the Last Version**

- Resolves an issue for command sending.

## **1.4.6**

3/22/2024

### **Changes since the Last Version**

- Resolves an issue for thermostats without fan support.

## **1.4.7**

5/21/2026

### **Changes since the Last Version**

- Resolves an issue with token refresh.

## Licensing and Copyright Information

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